

Watco Transportation Services Announcement



Date: August 19, 2009
To: Watco Team
From: Kirk Hawley, Senior Vice President, Marketing, Sales & Service Assurance
Subject: Brenda Caruthers, Stillwater Central Railroad Customer Service Representative

I am pleased to announce that Brenda Caruthers has accepted the position of Stillwater Central Railroad (SLWC) Customer Service Representative. Brenda has been a data entry clerk since March of 2004 and has done an outstanding job in that position. Her background and operational knowledge will be an asset in all areas.

Brenda's duties will include handling all customer issues in a timely manner, ordering cars, completing the on time report on a daily basis, complete mid-month and month-end demurrage and send to customers for review. She will also communicate with operations on a daily basis and communicate with customers any schedule changes or service issues.

Brenda and her fiancé Jeff Spainhower live in Baxter Springs. She has three children: Amber, 22; Anthony, 15 and Adam, 12 and three grandchildren: Coby, 5; Cybil, 4 and Damien, 2. In her spare time she enjoys spending time with the family, fishing and watching movies.

Brenda will be working out of the Pittsburg, Kansas office and can be reached at 866-889-2826 or by e-mail at bcaruthers@watcocompanies.com.

Please join me in congratulating Brenda on her new position with the Watco Team.